

Guardian24: Lone Worker Personal Security via



What is Guardian24?

Guardian24 is a Lone Worker personal security service that can be used via a specialist Lone Worker Device such as an Identicom® or a BlackBerry® smartphone, Windows PDA or Mobile Phone. The service can be used to protect staff when lone working, travelling to and from work, visiting clients in their homes and businesses and when working in isolation on remote sites.

The Guardian24 service will allow users to log in and out of daily tasks, leaving details of their location and the expected duration. If an activity over runs Guardian24 will automatically call the user to verify their safety. If the user cannot be reached a nominated respondent will be notified informing them of the overrun activity. At this stage an agreed protocol will be followed to verify the user's safety and location. Should the user feel that their safety has been compromised they can press a dedicated hot key on a chosen device to summon emergency assistance. The service will record live audio and immediately notify a nominated respondent. Guardian24 provides the user's personal details, activity details and live audio to the respondent receiving the escalated call.

What is Identicom?

A product uniquely styled as an identity card-holder. The device is easily wearable and not an obvious communications device to anyone that a lone worker encounters. It contains mobile phone (GSM) technology which allows a user to discreetly open an audio channel to an Alarm Receiving Centre (ARC) or nominated respondent in the event of verbal abuse, attack or if feeling their safety is about to be compromised.

An operator at the ARC or nominated respondent can listen live and assess the situation and raise an appropriate response to get help to the lone worker. Events can also be recorded for future use.

Identicom is available in several product variants with a range of features and can assist a lone worker by capturing audio evidence, raising an alarm in an emergency situation, raising an alarm in a 'man-down' situation and providing location data through GPS.

t-Series Identicom Range

The t-series Identicom range takes all the features from the i-Series range but offers additional safety benefits to the user and additional efficiency gains to a lone worker manager through real-time location data. t-Series products have the facility to store up to 1000 positions, and upload GPS data periodically through GPRS – enabling a secure and efficient transfer of data that can be accessed to improve the coordination of business operations.

t757 GPS and Location Tracking

The Identicom t757 incorporates all the traditional Identicom features to assist users most at risk from verbal or physical abuse. Verbal abuse capture is coupled with GPS, the ability to store positions and integrates with an online tracking application.

Features

- Discreet design and operation
- Status check for signal strength, battery life and GPS coverage indicator
- Amber alert facility (user leaves a short voice message prior to lone working)
- Red alert facility (open audio-channel to Alarm Receiving Centre or nominated respondent)
- GPS data facility: log and store up to 1000 positions Upload GPS log (by GPRS) periodically, at specific times of day, on demand.

t777 GPS and Location Tracking and Man Down

The Identicom t777 is also GPS enabled with the functionality to log and store user's positions for greater location data. The device also protects against environmental risk with automatic 'man-down' alarm.

Features

- Discreet design and operation Status check for signal strength, battery life and GPS coverage indicator
- Amber alert facility (user leaves a short voice message prior to lone working)
- Red alert facility (open audio-channel to Alarm Receiving Centre or nominated respondent)
- GPS data facility: log and store up to 1000 positions
- Upload GPS log (by GPRS) periodically, at specific times of day, on demand.
- Automatic Red alert if in a 'Man-down' situation

