

Guardian24: Via a standard Mobile phone



The Guardian24 service is fully compatible with all mobile phones and networks. It is a simple service that works via a standard mobile phone as well as a BlackBerry® smartphone, Windows PDA or any specialist lone worker devices.

Using the Guardian24 service through a standard mobile phone provides employers with a robust, easy to use personal security service for their employees without the cost of purchasing additional devices.

Guardian24 via a standard mobile phone operates using speed dial functions. The Guardian24 service will allow users to log in and out of daily tasks, leaving details of their location and the expected duration (speed dial 2). If an activity over runs Guardian24 will automatically call the user to verify their safety. If the user cannot be reached a nominated respondent or Alarm Receiving Centre will be notified informing them of the overrun activity. At this stage an agreed protocol will be followed to verify the user's safety and location.

Should the user feel that their safety has been compromised they can press (speed dial 5) on a standard mobile phone to summon emergency assistance. The service will then record live audio and immediately notify a nominated respondent or Alarm Receiving Centre, enabling them to assess the seriousness of the threat and the level of response necessary. Guardian24 provides the user's personal details, activity details and live audio to the respondent receiving the escalated call. This information is invaluable if emergency services need to be notified.

